

CX PEOPLE

CONSULTING | CONTRACTING | PROJECT RESOURCES

ON-DEMAND EXPERTISE FOR SEAMLESS DELIVERY.

Deliver outcomes with flexible, expert support. Customer Science provides rapid access to skilled professionals across project delivery, change, service design, CX, and IT. Whether you need a single expert or a full delivery team, we tailor our services to your needs — with speed, flexibility, and assurance.

WHY CHOOSE TO WORK WITH CATH?

- + Right expertise fast, skilled professionals aligned to your industry and project needs.
- + Cost efficiency, scale your CX capability without the overhead of full-time hires.
- + Speed & agility, rapid mobilisation for tight deadlines or shifting priorities.
- + Delivery backed by consultancy, quality assurance, governance and proven methodologies.
- + Broad capabilities, coverage across customer digital, business and tech domains.

WHO WE SUPPORT?

- + **Startups & Scaleups:** Build delivery capability quickly & affordably.
- + **SMEs:** Access high-calibre professionals on-demand.
- + **Enterprise & Government:** Supplement internal teams or outsource with confidence.

WHAT WE OFFER?

On-demand contractors & interims

- + Business analysts
- + Project Managers
- + Change Managers
- + Service & Experience Designers
- + CX Specialists
- + IT & Digital Delivery Roles

Consulting Engagements

- + Outcome focused support for transformation, digital and service improvement projects.

Full Delivery Teams

- + Multidisciplinary teams to lead & deliver programs end to end.

A FEW CLIENTS

 OPTUS Service
NSW Ashurst Anglicare everlab PCIpal

NEXT STEPS:

- + Book a time to connect with Cath.
- + Secure your spot now via the form at the bottom of this page.
- + or contact us here:
<http://www.customerscience.com.au/contact-us/>
- + Cath will reach out directly to get started.